



Speakers and Workshop leaders



Lucien Bollaert (born 1952) is president of Prose Partners and Education & Research officer of Hogeschool West-Vlaanderen. He is member of the Quality Management working group of the Flemish Council of Higher Education Institutions, advising in the development of the higher education accreditation framework for Flanders and the Netherlands. He is co-ordinator of the workgroup of the European Association of Higher Education and as such member of the Quadripartite Group around ENQA to prepare the report to the European ministers of education on quality assurance and accreditation in the Bologna process. Recently he has been asked as expert in the experts groups on the European Qualification Framework and on Reforming Higher Education, by the European Commission.



Paul Garré (born 1960) is quality manager in EHSAL Europese Hogeschool Brussel. In 1998 he has been elected as quality manager of the year by the Flemish Promotion Centre of Quality Management. Between 2000 and 2001 he has managed the Prose partnership. He is member of the Quality Management working group of the Flemish Council of Higher Education Institutions, advising in the developing of the higher education accreditation framework for Flanders and the Netherlands. In 2004 he was member of the core team that developed the guide for higher education visitations for Flemish HEI's and Universities. He is co-chairman of the steering group of quality management in the Association of Catholic University of Louvain. Two historic persons he admires: Mahatma Gandhi and Nelson Mandela



Bernard Gertsch (born 1953) is independent expert in Higher Education, and has led more than 25 auditing visits as a chairman of a visiting commissions in Switzerland. For ten years he was rector of the Ostschweizerische Schule für Sozialpädagogik and the Hochschule für Soziale Arbeit. Between 2000 and 2002 he was prorektor of the Hochschule für Technik, Wirtschaft und Soziale Arbeit at Sankt Gallen. His domain of expertise is Educational Sciences and Social Work, and he has auditing experience in the domains of Engineering, Social Work, Health Care, and Arts.

Two historic persons he admires: Buddha and Paul Moor



Dr. Guy Haug (born 1950) is a European expert on higher education policy in an international setting. He is currently working as Principal Administrator, Directorate for Education, Training and Lifelong Learning, European Commission. Before that he was involved in shaping the Bologna process as advisor to the European Association of Universities. Until 1998 he was Director General for Europe of the Council on International Educational Exchange. He worked for the EU for the inception of the ERASMUS, TEMPUS and ASIA-LINK programmes. He holds a Master's degree in law, an MBA, and a Ph.D. in Political Science.

Two historic persons he admires: Mikhail Gorbachev and Bartolomeo de Las Casas



Ms. Cornelia Oertle (born 1956) is chief administrator at the Swiss Conference of Cantonal Ministers of Public Health and has led the strategic reforms in Professional and Higher Education in Health Care in Switzerland. Since 2000 she is member of the national commission for Accreditation of Universities for Applied Sciences and Chairwoman of the accreditation committee for the Social sector. Until 2000 she was a scientific officer at the Swiss Conference of Cantonal Ministers of Education and involved in OECD and Council of Europe projects as well as in ERASMUS activities. She holds a master in Sociology and Educational Sciences and a master in Health Administration.

Two historic persons she admires: Dorothee Sölle and Simone de Beauvoir



Ms. Carol Steed (born 1969) is assistant director of the Centre of Integral Excellence at Sheffield Hallam University. With her team she has developed the special version of the EFQM Excellence Model for Higher Education in 2003. She managed the programme which tested the application and appropriateness of introducing the model into Higher and Further Education, with a consortium of institutions from across the UK. She is co-ordinating national and international research projects, including a 3-year programme of work with a higher education institution in Russia. She is trained in Strategic Marketing Management, is an NLP (Neuro Linguistic Programming) Practitioner, and a PRINCE 2 Project Management Practitioner.

Two historic persons she admires: Nelson Mandela and J.K. Rowling



Dr. Andre Vyt (born 1961) is professor in behavioural development, communication, and quality management in the Health Care departments at the Artevelde Institute for Higher Education, and also teaches at the University of Ghent. As a consultant in Quality Management, he has guided several organisations in optimising their quality management system. He was vice-chairman of the working group on quality management of Flemish Higher Education Institutions, and has been asked as an expert for national and international visitation commissions in higher education programmes. Since 2002, he is managing director of Prose Partners and of Qred Consulting (www.qred.be). He has written and edited several books.

Two historic persons he admires: Leonardo da Vinci and Martin Luther King