

# QUALITY ASSURANCE AND DEVELOPMENT IN HIGHER EDUCATION

## Speakers

**Dr. Guy Haug**

European Higher Education Expert

**Future directions in quality assurance and accreditation in higher education from a European perspective**

**Ms. Carol Steed**

Centre for Integral Excellence, Sheffield Hallam University

**Embracing and embedding excellence: Using quality models as catalysts for organisational development**

**Ms. Cornelia Oertle and Bernard Gertsch**

Swiss Conference of Cantonal Ministers of Public Health

**Accreditation processes as opportunities for change management: The Swiss experience**

**Dr. Andre Vyt**

Ored Consulting and Prose Partners

**Quality assurance tools: No toys to play with. Not suited for organisations without supervision?**

Sint-Niklaas

Serwir Business Centre

11 MAY 2005

09.00 - 16.00

[www.prose.be](http://www.prose.be)

## Workshops

**How to control for risks, dangers and possible pitfalls in visitation procedures?** (Cornelia Oertle)

**Comment éviter les risques, dangers et pièges dans une procédure de visite?** (Bernard Gertsch)

**Hoe risico's, gevaren en valkuilen vermijden bij visitatieprocedures?** (Andre Vyt)

**The combination of accreditation and total quality management in an organisation** (Carol Steed)

**La combinaison entre l'accréditation et la gestion de la qualité totale** (Paul Garré)

**De combinatie van accreditatie en integrale kwaliteitszorg in een organisatie** (Lucien Bollaert)